

Customer Information Sheet: VAT Refund

Dear Customer,

To answer possible questions concerning VAT refund, we would like to give you the following information:

We are obliged by law to charge Value Added Tax (VAT) on the services we supply to you. Normally you are able to reclaim all VAT you have paid. This is defined in bilateral tax agreements between countries.

On the Internet-Page of the German Federal Central Tax Office you will find the appropriate information ([Anleitung Vergütungsantrag englisch](#)) and application form (Vergütungsantrag FFW) under

http://www.bzst.bund.de/003_menuue_links/006_ust-verguetung/061_ausl_unters/613_Formulare/index.html

On the Internet-Page of the Austrian Federal Central Tax Office you will find the appropriate information and application form under

http://english.bmf.gv.at/Tax/ForeignEntrepreneur_273/KopievonInputVATRef_291/_start.htm

On the Internet-Page of the Swiss Federal Central Tax Office you will find the appropriate information and application form under

<http://www.estv.admin.ch/mwst/themen/00160/00638/index.html?lang=en>

We recommend that you also contact your VAT counselor.

Kind regards

Lufthansa Flight Training

